

Young People leading the way: *Service linkage, delivery and advocacy on the frontline*

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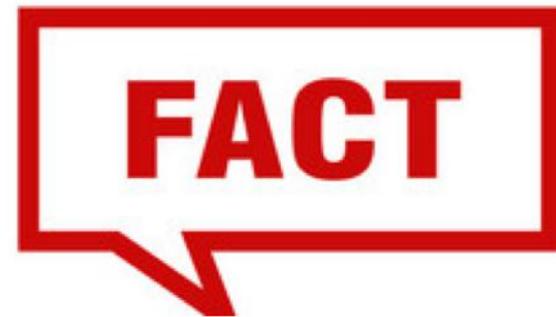
PATA 2019 Summit, Johannesburg



Service linkage and delivery

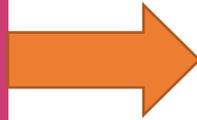
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Young people are leading the way as **peer supporters** – working with both clinics and in communities



**GLOBAL NETWORK OF
YOUNG PEOPLE
LIVING WITH HIV**

Engagement with health providers for service improvement...



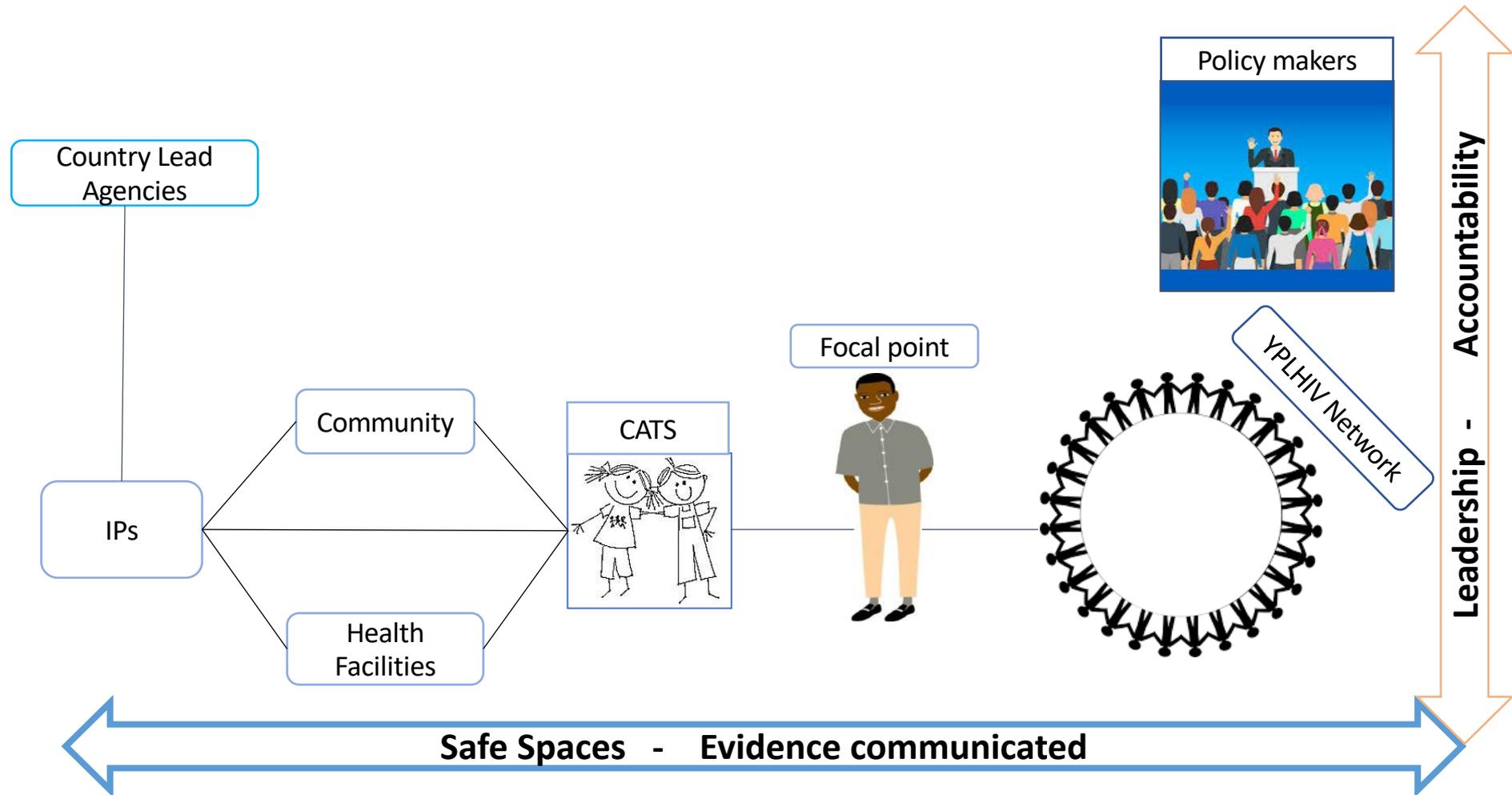
- To understand the level of satisfaction of YPLHIV in service provision
- To support health facilities to provide service that meet YPLHIV needs
- To initiate a constant communication between YPLHIV and health providers
- To transform the health facilities in best places for YPLHIV

The scorecard implementation overview...



Just over half of the clients (51%) said that providers listen to them without judgement, treat them with respect and don't talk about them to others (55%). In addition, 56% of clients said providers always/mostly keep appointments brief and on time, and 62% said providers always/mostly make time to talk even when they're busy.

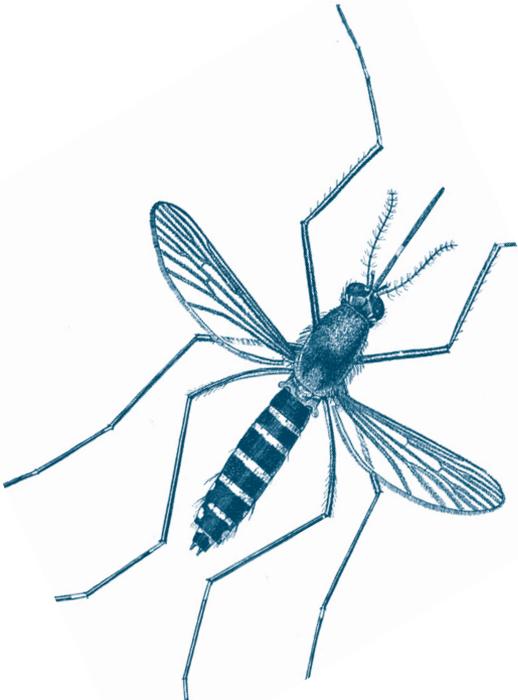
HOW we use these information for advocacy : READY model



Can service providers and young people work together ?

- A constant communication between health providers and young people is the best way to improve access to service
- Some challenges are beyond the control of both health providers and young people, working hand in hand is a unique to address them.





“If you ever think
you’re too small to
be effective, you’ve
never been in bed
with a mosquito!”

WENDY LESKO

READY to Advocate: A guide for young people living with HIV | 11

THANK YOU

